

GlobalCapture® Convey

FAQ

What is GlobalCapture?

Square 9 released GlobalCapture in 2016 as an extension of our ECM capture platform, which is targeted towards mid-market and enterprise users. In addition to adding enterprise capture options, such as unstructured and line item data extraction, with unlimited scalability to our ECM platform, we also decided to offer GlobalCapture as a standalone product that could be used to feed any ECM platform, including SharePoint.

What is GlobalCapture Convey?

GlobalCapture Convey was designed for organizations looking to affordably introduce capture automation into their business processes with or without an ECM platform. Convey can release documents to the Windows file system, creating a folder structure on the fly, while dramatically decreasing the cost and effort required for capturing documents. Like GlobalCapture, Convey can also be used to feed any ECM platform, including both our GlobalSearch on premise and cloud products.

What's the key difference between GlobalCapture and GlobalCapture Convey?

The GlobalCapture Convey is a special bundle designed to be highly affordable by delivering the key functionality required by SMB and midmarket customers looking for a capture automation solution. GlobalCapture simply extends Convey by adding enterprise level advanced data transformation tools, including unstructured and line item data extraction. GlobalCapture also offers high volume, multi-server environment support for unlimited scalability.

Can I start with GlobalCapture Convey and upgrade to GlobalCapture at a later time?

Yes! At any time, GlobalCapture Convey can be easily and affordably upgraded to GlobalCapture. It's a simple license change that allows you to keep any of your workflows already in process, so there's no disruption to your production and no retraining of your staff.

Can I use Convey to scan from my MFP?

Absolutely, GlobalCapture Convey was designed with MFP capture in mind. It features direct desktop integration with many major manufacturers including Konica Minolta, Kyocera, Sharp, Xerox and more. In the event touch panel integration is not available for a specific device, it's easy to create a workflow that processes documents from a watched network directory.

Can it be used with Scanners as well?

Yes, Convey features an integrated web based scanning interface for capture from any desktop or production scanner including models by Fujitsu, Panasonic, Canon and more.

Can I scan to GlobalCapture Convey with my Mac?

Yes, while GlobalCapture Convey's web-based scanning interface relies on a small windows based app to interface with your scan drivers, you can still scan from your Mac. Simply use the devices native Mac drivers to drive the capture process and release your documents to GlobalCapture Convey for your image processing.

Can Convey be used to capture inbound emails?

Yes, as an optional feature Convey offers the ability to monitor an email box and extract emails, their attachments or both as part of a workflow process. Any POP or SMTP mail gateway is addressable and GlobalCapture Convey also supports a direct connection with Microsoft Exchange via Exchange Web Services.

Does GlobalCapture Convey Require a Server?

While GlobalCapture and GlobalCapture Convey are powerful on premise solutions for high volume image processing, they are also flexible enough to run in a desktop environment including Windows 7/8/8.1 and 10.

What is the difference between Standard Convey and Convey Plus?

There are two options for GlobalCapture Convey: our standard license and Convey PLUS.

***Standard Convey:** Our standard Convey Server offering features document capture, automated routing, email notification, KeyFree Indexing and barcode data extraction, the ability to convert scanned images to Microsoft Word, Excel or text PDFs, and much more. It includes one workflow design license, one data validation license and one capture license for production scanning. Convey Standard also includes direct integration with your choice of one MFP capture platform.*

***Convey PLUS:** Convey PLUS features everything included in our standard Convey license, but then adds powerful positional based OCR, automated document classification and our Unique Rapid Adapt Forms Learning module for on the fly training of the system.*

What do you mean by concurrent device licenses?

A unique feature about our licensing is that it's concurrent rather than named based. This means you don't need to purchase a license for each device, instead your MFP fleet can share a pool of licensing which makes it much more efficient and affordable.

How can I get more information on GlobalCapture Convey or to see a product demonstration?

To find out more about GlobalCapture Convey

Call us [800.236.8499](tel:800.236.8499)

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